

Pipeline earns Wyoming safety award

Suncor Energy (U.S.A.) Pipeline Company received a Wyoming Governor's Award for Safety and Health for their spotless safety record in 2010.

During that time, 29 employees worked 88,729 hours, which included more than 350,000 miles of driving, with no lost-time incidents or reportable injuries.

Although the state Occupational Safety and Health Administration award was made in Wyoming, "It's for all of our Pipeline employees, not just those who work in Wyoming," says LeRoy Haskins, Regulatory Compliance, Right of Way & Training manager, referring to the five Pipeline employees who work in Colorado, four in Ft. Lupton and one in Denver.



These Cheyenne, Wyoming, Pipeline employees are proud to display their group's well-deserved safety-award banner. They are, from left, LeRoy Haskins, Kaleb Armbrust, Cindy Mackie-Smith, Barry McCann, Shelley Messer, Mike Moody and Megan Romano.

Suncor donation kick-starts Boys & Girls Clubs expansion

A teen center and a technology lab are among the uses envisioned for a new Boys & Girls Clubs facility in Commerce City.

Suncor has donated \$1 million toward the project, which is the first new building for the Boys & Girls Clubs of Metro Denver since 2006.

Construction will take place over the next few years on two acres of the Mile High Greyhound Park, in partnership with the Commerce City Urban Renewal Authority. The Suncor donation kick-started a capital campaign supporting the project, which is part of the park's redevelopment.

The Boys & Girls Clubs help young people succeed in school and reach their full potential. The organization now serves 600 youth in Commerce City at a temporary space at Kearney Middle School, and the new facility will triple that number.

"With Suncor's help, we established the temporary space about five years ago, and it was apparent early on that we needed more room," says John Arigoni, president and CEO, Boys & Girls Clubs of Metro Denver. "This permanent location will allow us to provide greater programming and reach more youth from a wider area. Even more important, we'll be able to draw from ages six to 18, especially serving the teen population in Commerce City."

Suncor employees originally "adopted" the Boys & Girls Clubs of Metro Denver as a charity for one year. As a major employer in Commerce City, Suncor kept the support going. Over the years, employees have also donated their time and talents, as they did on Sept. 24. That's when 55 volunteers spent an entire Saturday performing maintenance and repairs at the Gates Summer Camp. The group demolished and rebuilt decks, repaired roofs, stained cabins and cleared trails to enhance next summer's camp experience for economically challenged inner-city youth.

Commerce City approves new refinery office building

The Commerce City municipal government has approved the plans for a new office building at the Suncor Energy U.S.A. refinery.

"This agreement is another example of our positive partnership with the City's officials and planning department," says John Gallagher, VP Refining U.S.

Situated at the corner of Brighton Boulevard and York Street, the two-

storey, 75,000 square-foot facility will accommodate approximately 275 employees and contractors. Suncor has established a \$25M budget for the project.

The landscaping plan calls for 2,000 shrubs, 225 trees and 230 perennials on the property. New road improvements will incorporate turn lanes and curbs. Parking spots will be available for 350 vehicles.

"This project underscores Suncor's long-term commitment to our employees, to our neighbors and to Commerce City," says John, "and it exemplifies operational excellence for our people.

"All the improvements, including new sidewalks and street lighting, will benefit our community," adds John, referring



This architectural rendering depicts how the refinery's new office building and surroundings will look when the project is complete.

to the former brickyard and contractor parking lot.

A groundbreaking ceremony was held November 8; occupants will move into the building before the end of 2012.

Customers & retail operators make a difference for sick kids

Who can't relate to the anguish parents feel when their child is ill? It's that empathy that inspired Suncor retail operators to raise a record-breaking \$130,000 in 45 days for Children's Miracle Network Hospitals.

"Many of us have been touched personally by Children's Hospital Colorado," says Stephanie Martinez, merchandise administrator in Suncor Energy's Retail group. "Our operators are enthusiastic about the campaign because they know how much it means to the kids served by Children's Miracle Network Hospitals."

Suncor's campaign ran throughout July and August, and included:

- Customer donations at our registers
- Sales of special drinking glasses featuring Colorado Rockies shortstop Troy Tulowitzki
- A donation from grocery distributor McLane
- Two live events with local radio station KYGO-FM



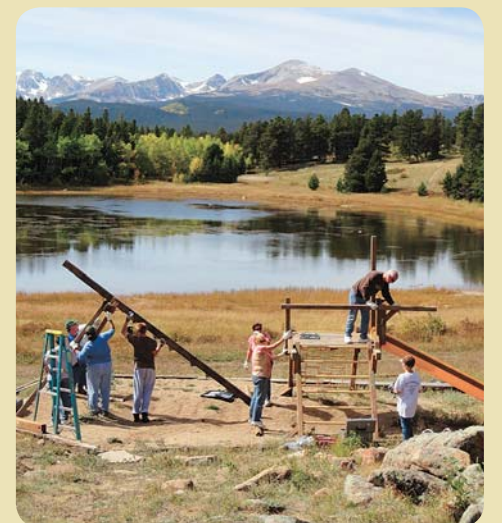
Check out that donation! From left, Stephanie Martinez; Katie McCoy, manager, Children's Hospital Colorado Foundation; Shannon Melcher, account executive with KYGO; Raj Virmani, Suncor retail territory manager; and retail site operators Kuldip Singh, Kelly Cramer and VK Sharma.

- Silent auction bids on 44 giant plush Coca-Cola polar bears (one at each retail site).

At the end of the campaign, the retail team visited Children's Hospital Colorado with representatives from Coca-Cola and KYGO-FM to deliver cuddly blankets to patients.

Suncor has partnered with Children's Miracle Network Hospitals since 2006, raising a total of \$357,000 to date.

"Suncor goes above and beyond every year, and their dedication has a huge impact on pediatric healthcare in Colorado," says Melissa Doremus, director of Children's Miracle Network Hospitals. "We were able to treat more than 158,000 children last year regardless of the families' ability to pay. This would not be possible without the generosity of community partners like Suncor."



"We've never had a group of volunteers so well organized, so industrious and so skilled," says John Arigoni of the Suncor employees, shown here tearing down an unsafe play structure at the Gates Summer Camp. The mountain facility just outside Boulder, Colorado is operated by the Boys & Girls Clubs of Metro Denver.

OSQAR – Oil Sands Question and Response

Can we talk?

We've heard from you, our stakeholders, that you want more information about the oil sands and industry's performance, especially given public concern and media attention.

We recognize that actions speak louder than words and also that we must do a

better job in terms of our environmental performance.

As the company with the greatest production in the oil sands, we are taking the approach that we need to do a much better job of sharing information. And that's why we're pleased to offer the Oil Sands Question and Response, or OSQAR, to support constructive dialogue about the oil sands.

OSQAR started last year as an email newsletter subscription for people who are interested in our company, the oil sands and other energy issues. Each email newsletter addresses a topical, timely subject – with special emphasis on environmental issues – often providing references and links to both positive and not-so-positive third-party

commentary. Recently, OSQAR took on another form – a blog – in the hopes of increasing our audience and providing another venue for healthy discussion.

Through its conversational, "here's some things to think about" tone, OSQAR is intended to support constructive, balanced conversations about Suncor and the industry. You can access OSQAR in two ways:

1. Visit the blog at: <http://osqar.suncor.com>
2. Subscribe to the email newsletter at: <http://osqar.suncor.com>

On the right side of the page, underneath Archives, use the sign-up form to subscribe.

Suncor's community investments take new direction

We know that community investment is about more than just writing cheques. It's about getting involved, committing to finding ways to improve, and inspiring ourselves and others to think creatively about what we want for our communities.

Following Suncor's merger with Petro-Canada, we were provided with a unique opportunity to evaluate our existing community investment strategy and consider how we might engage differently with key communities to create a more meaningful impact for the future.

After much reflection, research and consultation, we are pleased to share the exciting new direction that Suncor's community investments are taking.

Our investments will now focus on helping communities grow, thrive and become more sustainable. By leveraging our skills as an integrated energy company, we believe we can help our communities achieve greater sustainability by investing in initiatives that:

- strengthen communities by cultivating community leaders
- build skills and knowledge for the current and future workforce
- foster the ability to think creatively through inspiring innovation
- build employee and volunteer capability by engaging citizens in community activities
- actively engage employees and communities in collaborating for a shared energy future.

We have decided to focus our investments in these areas because we believe that when used in combination, they allow unconventional solutions to surface – the type of 'outside the box' ideas that are essential to the development of strong and vibrant communities.

But we know that sustainable communities are not the product of one group acting in isolation. That's why at the heart of our community investment approach is a desire to proactively engage with a diverse group of partners to develop positive, meaningful relationships for the good of our communities, our company and future generations.

For more about community investment at Suncor, go to Suncor.com/community.



Suncor works closely with Aboriginal peoples and communities to build and maintain long-term, mutually beneficial relationships.

Rick George recognized as Canadian Energy Person of the Year

Suncor president and CEO Rick George has been named Canadian Energy Person of the Year by the Energy Council of Canada, recognizing his significant contribution to Canada's energy sector, nationally and internationally.

He was presented with the award during a ceremony at the TELUS Convention Centre in Calgary, Alta. last month.

In accepting the award, Rick told his audience, "At Suncor, but also throughout industry, we're challenging ourselves to develop a positive vision for how the oil

sands could become a key part of the 21st century energy mix. And, I believe, the work we're doing to address the people equation, the progress we're making on the technology front and the conversations with government all point to an impressive oil sands story."

Rick was acknowledged not only for his accomplishments in the energy business, but also for his contributions to the community at large through his strong sense of social responsibility and giving back to the community.



Rick George, left, accepts the Energy Person of the Year Award from Energy Council of Canada chair John Muir.

Sustainability in action

You've probably heard this before: Suncor is focused on being a responsible energy company. In so doing, we pursue a triple bottom line vision of sustainable development. That is, we believe energy development should occur in a way that provides economic prosperity, promotes social well-being, and preserves a healthy environment.

Why do we do it – and why is sustainable development so important at Suncor?

For a start, sustainable development is simply the right thing to do, but there's more to the story than that. We realize that our stakeholders, from the public at large to regulators, investors, employees and various interest groups, have increasingly high expectations and look to us to be top performers.

Let's take a closer look at sustainable development, using the following three examples from Suncor.

Healthy environment

- Civitas, a breakthrough golf course turf management product, developed by our Refining & Marketing business,



Until Civitas, no product has successfully balanced two key requirements, being both environmentally safe and effective. We introduced this product to the U.S. market two years ago and to our Canadian market within the last few months.

works like a booster shot to help grasses' natural immunity to fight off fungal disease. Introduced just two years ago, Civitas is now in use at some 2,000 golf courses in the northern U.S. and has just been approved for use in Canada.

Social well-being

- In 2010, Suncor employees and retirees contributed more than 111,000 volunteer hours to their local communities; 660 organizations received funding through the SunCares Employee Grants Program in 2010. Over the past five years, employees, retirees and contractors, with support from Suncor and the Suncor Energy Foundation,

contributed more than \$19 million to United Way agencies and programs across Canada and the U.S.

Strong economy

- In 2009, royalties paid by Suncor totalled approximately \$1.2 billion, including \$645 million directed to Alberta government oil sands royalties. Suncor also paid more than \$1 billion in taxes in 2009 to governments in Canada and internationally.

Not only is sustainable development the right thing to do, it is good for business, and contributes to our continuing licence to operate at all our locations and businesses.

Sign up at www.suncor.com/emailalerts to be notified when new *In Your Community* newsletters are available online