



# EMERGENCY PREPAREDNESS: BURRARD PRODUCTS TERMINAL

## Suncor Burrard Products Terminal

The Suncor Burrard Products Terminal is situated on 430 acres of land of which 175 acres are used for terminal operations. The Upper Terminal, located in Port Moody, contains the fuel processing units, main tank farm and the fuel blending facilities. The Middle Terminal is located on the south side of the Barnet Highway in Burnaby. It contains the secondary tank farm and truck facilities. The Lower Terminal is located in Burnaby, Port Moody and along the Burrard Inlet. It contains the marine and rail facilities. Gasoline, diesel, jet fuel, ethanol, and bio-diesel arrive at the terminal via pipeline, marine tankers, trucks and rail.

We are committed to meeting the expectations of you, our neighbours. To learn more about our ongoing activities and how we are “Living Our Purpose,” visit: <https://www.suncor.com/en-ca/covid19/living-our-purpose>.

## Commitment to Environment, Health & Safety

### Safety is our top priority.

Suncor is committed to protecting the health and safety of our workers and the community. That’s why we want to make sure that you are prepared in the unlikely event of an emergency at our facility. We are focused on incident prevention and learning, particularly in those areas of work where there is the potential for the greatest harm.

We work to continuously learn, share and improve personal and process safety efforts by embedding safety leadership into our culture, engaging all workers in safety and providing a safe work environment all our employees and contractors.

We promote workforce safety dialogues and participation through various activities and processes, including:

- process and procedures to secure site access so that we know who’s working on our sites
- safety meetings to exchange information, concerns and increase safety awareness
- daily toolbox talks at worksites focused on specific hazards
- regular safety stand-down sessions to reflect on performance and reinforce our commitment to safety
- a dedicated management system outlining requirements for reporting, investigation and management of incidents, near misses and hazards

## Our Prevention and Safety Measures

Suncor has pre-established and well-rehearsed plans to protect the public in the event of an incident on our site. Other Incident Prevention and Safety Measures include, but are not limited to the following:

- Test of the emergency alarm every other Thursday at 12 p.m. Pacific Time.
- A risk management system that identifies and helps us mitigate all risks associated with our operations.
- Equipment maintenance procedures and training for personnel.
- Ongoing training for all operations and maintenance personnel which include safe start-up, shutdown, emergency and other intervention procedures.
- A quality assurance program for materials.
- A network of high-technology surveillance and control instruments.
- 24-hour monitoring of the process by qualified operators.
- A mechanical integrity program that meets industrial standards.
- Regular emergency drills.
- Automatic triggering of the site alarm in the event of an incident.
- Emergency response team in place 24 hours a day.
- Emergency response plan.
- Ongoing dialogue with our neighbours and the surrounding community.

## What You Need to Know

In the unlikely event of an incident, you may notice additional noise, odours, smoke, or fire. The potential effects from an incident may include property damage, personal respiratory or auditory issues.

## What You Need to Do

If you live or work less than 500 metres (0.5 kilometres) of the Suncor terminal and an emergency occurs:

1. Stay calm
2. Don't evacuate – unless advised to
3. Listen for the alarm
4. Visit Suncor's Facebook page or Twitter feed for more information

Call **9-1-1** if there's a life-threatening situation.

## How to Reach Us

We want to make sure that our neighbours are updated before, during and after an emergency. Make sure you check out our social media channels and call 403-296-3000 for the most up-to-date information.

