



Notice to the community

May 17, 2020: Update on our Commerce City Refinery operations

At approximately 8:45 a.m. MT on May 17, Suncor's Commerce City Refinery experienced a power issue that impacted the facility. Operations immediately responded to the situation and brought the plant down safely. We expect to see increased flaring as we work to bring utilities back online. There were no injuries.

Our top priorities are ensuring the safety of our team and the community, and protecting the environment. We are taking this situation seriously and have notified the appropriate regulatory authority.

We will provide updates as new information becomes available. If you have questions please contact commercecityrefinery@suncor.com.

Thank you,
Suncor Energy (U.S.A.) Inc.

May 18, 2020: Update on our Commerce City Refinery

Later this evening (Monday, May 18), Suncor will begin restarting units at the Commerce City Refinery. These units were brought down safely following a power issue that impacted the facility on Sunday, May 17. Suncor has completed the necessary checks and assessments prior to re-start activities. Further investigation work is ongoing and we will provide an update as more information becomes available.

We expect the start-up process to take several days to complete, and we expect to see periods of increased flaring during this time. Our focus is on completing the start-up in a safe manner while minimizing any impacts on the neighboring community and the environment. We are continuing to work with the appropriate regulatory authority.

If you have questions or require additional information, please contact us at commercecityrefinery@suncor.com.

Thank you,
Suncor Energy (U.S.A.) Inc.

May 25, 2020: Update on our Commerce City Refinery

Suncor has completed the restart of our Commerce City Refinery following a power issue that impacted the facility on May 17.

If you have questions or concerns, please contact us at commercecityrefinery@suncor.com.

Thank you,
Suncor Energy (U.S.A.) Inc.