



Notice to the community

October 21, 2020: Suncor responds to power issue

At approximately 4 p.m. MT on October 21, Suncor's Commerce City Refinery experienced a power issue that impacted the facility. Operations is responding to the situation. We expect to see increased flaring as we work to bring utilities back online. There have been no injuries.

Our top priorities are ensuring the safety of our team and the community, and protecting the environment. We are taking this situation seriously and have notified the appropriate regulatory authority.

Suncor personnel will be conducting air monitoring in the community.

We will provide updates as new information becomes available. If you have questions, please contact commercecityrefinery@suncor.com.

Thank you,
Suncor Energy (U.S.A.) Inc.

October 22, 2020: Update on activities at Commerce City Refinery

Yesterday, October 21, the Commerce City Refinery experienced a power issue in one of Suncor's internal transformers. The power loss impacted a portion of the facility and caused increased flaring. Refinery staff immediately responded to the situation and there have been no injuries.

During the next 48 hours, we will be taking refinery units offline in order to complete the transformer repair. We have launched an investigation to determine the exact cause of the transformer failure. We will complete the investigation and address the findings prior to a safe re-start of all equipment.

While portions of Plants 1 and 3 will be offline during maintenance, Plant 2 continues safe operations.

Suncor will notify stakeholders in advance of refinery start-up.

We have notified the required regulatory agencies and continue to keep them updated on the situation.

As a precautionary measure, we are continuing to conduct air monitoring in neighboring communities. Our monitoring results indicate that air quality in the neighborhoods surrounding the refinery have been below the levels we measure against. We use three different sources to determine acceptable levels, including the Occupational Safety & Health Administration, the American Conference of Governmental Industrial Hygienists, and the American Industrial Hygiene Association. In addition, CDPHE air quality monitoring data is available at www.colorado.gov/airquality/. The CDPHE monitors located near the refinery include La Casa, Globeville, Swansea and Welby.

Our top priorities continue to be to ensuring the safety of our workforce and the community, and minimizing impacts to the environment.

If you have questions, please contact commercecityrefinery@suncor.com.

Thank you,
Suncor Energy (U.S.A.) Inc.



Notice to the community

November 1, 2020: Update on activities at Commerce City Refinery

Today, November 1, Suncor will begin the first phase of re-starting units at the Commerce City Refinery. These units were brought down safely following an internal power issue that impacted the facility on Wednesday, October 21. Suncor has completed the necessary checks, repairs, and assessments prior to re-start activities.

Our community air monitoring results from October 21 to 24 in response to this event showed no detectible levels of oxygen (O₂), carbon monoxide (CO), hydrogen sulfide (H₂S), sulfur dioxide (SO₂), flammable/combustible vapors (LEL), and volatile organic compounds (VOCs).

We expect the first of several phases of the startup process to take several days to complete and expect to see periods of increased flaring during this time. Our focus is on completing the startup in a safe manner while minimizing any impacts on the neighboring community and the environment. We are communicating with the appropriate regulatory authority.

As a precaution, we will also conduct community air monitoring during key phases of the startup process.

If you have questions or require additional information, please contact us at commercecityrefinery@suncor.com.

Thank you,
Suncor Energy (U.S.A.) Inc.

November 5, 2020: Update on activities at our Commerce City Refinery

We have completed the initial phase of startup activities at the refinery and will now be restarting the fluidized catalytic cracker units (FCCs). We will begin the startup process today and expect this phase of the process to take several days to complete.

During normal startup activities, increased flaring may occur, and an emission from the FCC stack that appears smoky (white in color) may be visible for a period of time.

Suncor personnel will be conducting air monitoring in the community during the startup activities.

Our community air monitoring results to date have shown no detectible levels of carbon monoxide (CO), hydrogen sulfide (H₂S), sulfur dioxide (SO₂), and volatile organic compounds (VOCs).

Suncor also monitors CDPHE's community air monitoring data. The state's air quality monitoring data can be found at: <https://www.colorado.gov/airquality/report.aspx>. The CDPHE monitors located near the refinery include La Casa, Globeville, Swansea, CAMP, and Welby.

If you have questions or concerns, please contact commercecityrefinery@suncor.com.

Thank you,
Suncor Energy (U.S.A.) Inc.



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November 12, 2020: Update on startup process at our Commerce City Refinery

Suncor has completed the startup of several units at the Commerce City Refinery following the internal power issue that impacted the facility on October 21.

We are performing additional work on a unit in Plant 1 that produces gasoline (the fluidized catalytic cracker unit, or FCC). We expect this work to take several days to complete. We will update you once the plant resumes normal operations. Plant 2 continues safe operations.

Our community air monitoring results to date have shown no detectable levels of carbon monoxide (CO), hydrogen sulfide (H₂S), sulfur dioxide (SO₂), or volatile organic compounds (VOCs).

Suncor also monitors the Colorado Department of Health and Environment's (CDPHE) community air monitoring data. The state's air quality monitoring data can be found at: <https://www.colorado.gov/airquality/report.aspx>. The CDPHE monitors located near the refinery include La Casa, Globeville, Swansea, CAMP, and Welby.

If you have questions or concerns, please contact us at commercecityrefinery@suncor.com.

Thank you,
Suncor Energy (U.S.A.) Inc.

November 19, 2020: Update on Startup Process at Commerce City Refinery

Suncor is completing the final phases of the startup process at the Commerce City Refinery. During normal startup activities, increased flaring may occur and an emission that appears smoky (white in color) may be visible.

Our community air monitoring results since the October 21 event have shown no detectable levels of carbon monoxide (CO), hydrogen sulfide (H₂S), sulfur dioxide (SO₂), or volatile organic compounds (VOCs).

Suncor also monitors the Colorado Department of Health and Environment's (CDPHE) community air monitoring data. The state's air quality monitoring data can be found at: <https://www.colorado.gov/airquality/report.aspx>. The CDPHE monitors located near the refinery include La Casa, Globeville, Swansea, CAMP, and Welby.

If you have questions or concerns, please contact us at commercecityrefinery@suncor.com.

Thank you,
Suncor Energy (U.S.A.) Inc.

November 24, 2020: Completion of Startup Process at Commerce City Refinery

Suncor has completed the startup of all units at the Commerce City Refinery following the internal power issue that impacted the facility on October 21.



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Our community air monitoring results to date have shown no detectable levels of carbon monoxide (CO), hydrogen sulfide (H₂S), sulfur dioxide (SO₂), or volatile organic compounds (VOCs).

Suncor also monitors the Colorado Department of Health and Environment's (CDPHE) community air monitoring data. The state's air quality monitoring data can be found at: <https://www.colorado.gov/airquality/report.aspx>. The CDPHE monitors located near the refinery include La Casa, Globeville, Swansea, CAMP, and Welby.

If you have questions or concerns, please contact us at commercecityrefinery@suncor.com.

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Suncor Energy (U.S.A.) Inc.