



EMERGENCY PREPAREDNESS: RIMOUSKI PRODUCTS TERMINAL

Suncor Rimouski Products Terminal

The Rimouski products terminal is situated on three acres (1.2 hectares) of land and is located on the east end of Rimouski at 9 LeBrun Avenue. It is bordered by the Rimouski Municipal Airport to the east, a residential area to the north east and north, and an industrial area to the southwest and south. The terminal includes six above ground storage tanks, an underground slop tank, an administrative office building and associated facilities. Gasoline and diesel arrive at the terminal tank farm via a one-kilometre pipeline from the Rimouski Harbour dock. Product can also be received via truck into the facility storage tanks. Storage and light oil truck loading is available for Suncor and exchange agreement partners in the Gaspé Peninsula / Lower St. Lawrence area.

We are committed to meeting the expectations of you, our neighbours. To learn more about our ongoing activities and how we are “Living Our Purpose,” visit: <https://www.suncor.com/en-ca/covid19/living-our-purpose>.

Commitment to Environment, Health & Safety

Safety is our top priority

Suncor is committed to protecting the health and safety of our workers and the community. That’s why we want to make sure that you are prepared in the unlikely event of an emergency at our facility. We are focused on incident prevention and learning, particularly in those areas of work where there is the potential for the greatest harm.

We work to continuously learn, share and improve personal and process safety efforts by embedding safety leadership into our culture, engaging all workers in safety and providing a safe work environment for all our employees and contractors.

We promote workforce safety dialogues and participation through various activities and processes, including:

- process and procedures to secure site access so that we know who’s working on our sites
- safety meetings to exchange information, concerns and increase safety awareness
- daily toolbox talks at worksites focused on specific hazards
- regular safety stand-down sessions to reflect on performance and reinforce our commitment to safety
- a dedicated management system outlining requirements for reporting, investigation and management of incidents, near misses and hazards

Our Prevention and Safety Measures

Suncor has pre-established and well-rehearsed plans to protect the public in the event of an incident on our site. Other Incident Prevention and Safety Measures include, but are not limited to the following:

- A risk management system that identifies and helps us mitigate all risks associated with our operations.
- Equipment maintenance procedures and training for personnel.
- On-going training for all operations and maintenance personnel which include safe start-up, shutdown, emergency and other intervention procedures.
- A quality assurance program for materials.
- A network of high-technology surveillance and control instruments.
- 24-hour monitoring of the process by qualified operators.
- A mechanical integrity program that meets industrial standards.
- Regular emergency drills.
- Emergency response plan.
- Automatic triggering of the site alarm in the event of an incident.
- On-going dialogue with our neighbours and the surrounding community.

What You Need To Know

In the unlikely event of an incident, you may notice additional noise, odours, smoke, or fire. The potential effects from an incident may include property damage, personal respiratory or auditory issues.



Instructions to follow in case of a major industrial incident involving gasoline

In case of a major industrial incident involving a flammable liquid, such as gasoline:

- The alarm will be given by municipal emergency responders
- The safety perimeter will be established by the emergency responders
- The emergency responders will implement their response plans while taking into account particularly vulnerable groups

The right reflexes:

- Evaluate the incident's consequences on you and your loved ones
- Remain attentive to the instructions given by municipal emergency responders
- Do not approach the incident site, as that would unnecessarily put you at risk
- Call 9-1-1 only if you require emergency assistance

Important



Do not pick up the kids at school.

To allow the rescue teams to get organized.



Avoid making telephone calls

so that the phone lines are freed up for the rescue teams.

How to Reach Us

We want to make sure that our neighbours are updated before, during and after an emergency. Make sure you check out our social media channels and call 418-723-7835 for the most up-to-date information.

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