

TO Northern Alberta

Not to be used when SELLER / SHIPPER is responsible for carrier charges. (E.G.: Incoterms DDP, DAP, CPT)

Use the following when SUNCOR is responsible for Carrier selection and charges. (E.G.: Incoterms FCA, EXW)

If the delivery location is not listed below, please refer to the specific Purchase Order for shipping instructions.

If the relevant Purchase Order does not include shipping instructions, please contact the Suncor Buyer referenced on the PO.

SHIPPING TO	Carrier Type	SHIPPING FROM	Freight Carrier	Account Number	Freight Carrier Contact Information	When To Use / Other instructions.
FORT HILLS Fort Hills Site, AB, T9H 0A8	COURIER	CANADA (outside Fort McMurray)	Purolator	6583015	Customer Service: 1-888-744-7123	< 150 lbs.; up to 120" (305 cm) in length and 216" (549 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
	COURIER	USA (ALL)	FedEx Express	999348696	Customer Service: 1-800-463-3339	< 150 lbs.; up to 108" (274 cm) in length and 165" (419 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
MACKAY RIVER Fort McMurray, AB, T9H 4W1	COURIER	CANADA (outside Fort McMurray)	Purolator	6582975	Customer Service: 1-888-744-7123	< 150 lbs.; up to 120" (305 cm) in length and 216" (549 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
	COURIER	USA (ALL)	FedEx Express	999348653	Customer Service: 1-800-463-3339	< 150 lbs.; up to 108" (274 cm) in length and 165" (419 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
FIREBAG Firebag, AB, T9H 3E3	COURIER	CANADA (outside Fort McMurray)	Purolator	6582983	Customer Service: 1-888-744-7123	< 150 lbs.; up to 120" (305 cm) in length and 216" (549 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
	COURIER	USA (ALL)	FedEx Express	999348610	Customer Service: 1-800-463-3339	< 150 lbs.; up to 108" (274 cm) in length and 165" (419 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
OIL SANDS BASE PLANT Tar Island, AB, T9H 3E3	COURIER	CANADA (outside Fort McMurray)	Purolator	6582967	Customer Service: 1-888-744-7123	< 150 lbs.; up to 120" (305 cm) in length and 216" (549 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
	COURIER	USA (ALL)	FedEx Express	999348530	Customer Service: 1-800-463-3339	< 150 lbs.; up to 108" (274 cm) in length and 165" (419 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
ALL Northern Alberta locations: Fort Hills Site, AB, T9H 0A8 Fort McMurray, AB, T9H 4W1 Firebag, AB, T9H 3E3 Tar Island, AB, T9H 3E3	LOCAL	Fort McMurray, AB	Mcmurray Serv -U	N/A	Elvis Penton elvis@mcmurrayservu.com 780-791-3530 Ext. 3	ALWAYS. Overrides all other selections. McMurray Serv-U is the company that provides all "HOTSHOT" in this area.
	LTL - Deck or Van	Edmonton, AB and area	Ryder	N/A	Customer Service: Ryder_SuncorCSC@ryder.com 780-242-3477	For all material flowing from Edmonton area through MCC to all Northern Alberta sites
	LTL - Van	CANADA (outside of Edmonton area) USA (ALL)	Canadian Freightways	1137212	Felicia Semmler (hours: 07:00-15:30 MT) Semmler.Felicia@tfenergysolutions.com 1-403-214-2271 Joanne Shalapata (hours: 08:00-16:00 MT) Shalapata.Joanne@tfenergysolutions.com 1-403-214-3412	
	FTL or LTL - Deck	ALL	Westfreight	N/A	Brandon Yzerman wfsuncor@westfreight.com 1-403-723-3642	Confirm with Supply Chain representative which carrier to use for FTL or LTL - Deck
	FTL or LTL - Deck	ALL	Kleysen	N/A	1-403-723-3254 Allan Chu - achu@kleysen.com Jason Yeoman - jyeoman@kleysen.com	Confirm with Supply Chain representative which carrier to use for FTL or LTL - Deck
	FTL or LTL - Deck	ALL	Deck X	N/A	Mike Wallewein mike_wallewein@deckx.com 1-888-404-9993	Confirm with Supply Chain representative which carrier to use for FTL or LTL - Deck
	FTL or LTL - Deck	Alberta	Headwater	N/A	Customer Service dispatch@headwatertransport.ca 1-780-410-1961	Confirm with Supply Chain representative which carrier to use for FTL or LTL - Deck
	"HOTSHOT"	Outside Fort McMurray	Cole International	N/A	Cristie Toppin Suncor.Ops@coleitl.com 1-780-431-4268	Only when instructed by Suncor. HOTSHOT within Fort McMurray area is McMurray Serv -U
	Customs Questions	Customs Forwarder	Contact Name	Phone Number	Email	
	Customs Agent	Cole International	Bruce McBride	1-780-431-4253	bruce.mcbride@cole.ca	
	Customs Dept. for Suncor				customs@suncor.com	

TO Edmonton

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If the delivery location is not listed below, please refer to the specific Purchase Order for shipping instructions.

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SHIPPING TO	Carrier Type	SHIPPING FROM	Freight Carrier	Account Number	Freight Carrier Contact Information	When To Use / Other instructions.
EDMONTON REFINERY/TERMINAL Sherwood Park, AB, T8H 2G2	COURIER	CANADA	Purolator	5285570	Customer Service: 1-888-744-7123	< 150 lbs.; up to 120" (305 cm) in length and 216" (549 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
	COURIER	USA	FedEx Express	124085640	Customer Service: 1-800-463-3339	< 150 lbs.; up to 108" (274 cm) in length and 165" (419 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
	LOCAL and LOCAL "HOTSHOT"	Edmonton, AB and area	Power Express	N/A	dispatch@powerexp.com 780-461-4000	Local shipments and "HOTSHOTS" with the Edmonton area.
ALL Edmonton locations: MATERIAL CONTROL CENTER, Edmonton, AB, T5V0C7 Sherwood Park, AB, T8H 2G2 Edmonton, AB, T5V 0C7	COURIER	CANADA	Purolator	6689515	Customer Service: 1-888-744-7123	< 150 lbs.; up to 120" (305 cm) in length and 216" (549 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
	COURIER	USA	FedEx Express	889328975	Customer Service: 1-800-463-3339	< 150 lbs.; up to 108" (274 cm) in length and 165" (419 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
	LOCAL LTL - Deck and Van	Edmonton, AB and area	Ryder	N/A	Customer Service: Ryder_SuncorCSC@ryder.com 780-242-3477	ALWAYS, unless "HOTSHOT" or Edmonton Refinery.
	LTL - Van	CANADA (outside of Edmonton area) USA (ALL)	Canadian Freightways	1137213	Felicia Semmler (hours: 07:00-15:30 MT) Semmler.Felicia@tfenergysolutions.com 1-403-214-2271 Joanne Shalapata (hours: 08:00-16:00 MT) Shalapata.Joanne@tfenergysolutions.com 1-403-214-3412	
	FTL or LTL - Deck	ALL	Westfreight	N/A	Brandon Yzerman wfsuncor@westfreight.com 1-403-723-3642	Confirm with Supply Chain representative which carrier to use for FTL or LTL - Deck
	FTL or LTL - Deck	ALL	Kleysen	N/A	1-403-723-3254 Allan Chu - achu@kleysen.com Jason Yeoman - jyeoman@kleysen.com	Confirm with Supply Chain representative which carrier to use for FTL or LTL - Deck
	FTL or LTL - Deck	ALL	Deck X	N/A	Mike Wallewein mike_wallewein@deckx.com 1-888-404-9993	Confirm with Supply Chain representative which carrier to use for FTL or LTL - Deck
	FTL or LTL - Deck	Alberta	Headwater	N/A	Customer Service dispatch@headwatertransport.ca 1-780-410-1961	Confirm with Supply Chain representative which carrier to use for FTL or LTL - Deck
	"HOTSHOT"	Outside Edmonton Refinery	Cole International	N/A	Cristie Toppin Suncor.Ops@coleitl.com 1-780-431-4268	Only when instructed by Suncor.
	Customs Questions	Customs Forwarder	Contact Name	Phone Number	Email	
EDMONTON REFINERY/TERMINAL	Customs Agent	DHL Global Forwarding		1-800-414-9144	sarnia.pars@dhl.com	
MATERIAL CONTROL CENTER	Customs Agent	Cole International	Bruce McBride	1-780-431-4253	bruce.mcbride@cole.ca	
	Customs Dept. for Suncor				customs@suncor.com	

TO Pipelines Division

Not to be used when SELLER / SHIPPER is responsible for carrier charges. (E.G.: Incoterms DDP, DAP, CPT)

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SHIPPING TO	Carrier Type	SHIPPING FROM	Freight Carrier	Account Number	Freight Carrier Contact Information	When To Use / Other instructions.
ALL locations listed below	COURIER	CANADA	Purolator	6583262	Customer Service: 1-888-744-7123	< 150 lbs.; up to 120" (305 cm) in length and 216" (549 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
	COURIER	USA	FedEx Express	213029410	Customer Service: 1-800-463-3339	< 150 lbs.; up to 108" (274 cm) in length and 165" (419 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
	"HOTSHOT"	ALL	Cole International	N/A	Cristie Toppin Suncor.Ops@coleintl.com 1-780-431-4268	Only when instructed by Suncor.
Fort McMurray, AB, T9H 3E3	LOCAL	Fort McMurray, AB	Mcmurray Serv -U	N/A	Elvis Penton elvis@mcmurrayservu.com 780-791-3530 Ext. 3	ALWAYS. Overrides all other selections. McMurray Serv-U is the company that provides all "HOTSHOT" in this area.
	LTL - Van	CANADA (outside Fort McMurray) USA	Canadian Freightways	1139573	Felicia Semmler (hours: 07:00-15:30 MT) Semmler.Felicia@tfenergysolutions.com 1-403-214-2271 Joanne Shalapata (hours: 08:00-16:00 MT) Shalapata.Joanne@tfenergysolutions.com 1-403-214-3412	
Grassland, AB, TOA 1V0	LTL - Van	CANADA USA	Canadian Freightways	1139570	Felicia Semmler (hours: 07:00-15:30 MT) Semmler.Felicia@tfenergysolutions.com 1-403-214-2271 Joanne Shalapata (hours: 08:00-16:00 MT) Shalapata.Joanne@tfenergysolutions.com 1-403-214-3412	
Broadmoor Boulevard, Sherwood Park, AB, T8H 1B4	LTL - Van	CANADA USA	Canadian Freightways	1139569	Felicia Semmler (hours: 07:00-15:30 MT) Semmler.Felicia@tfenergysolutions.com 1-403-214-2271 Joanne Shalapata (hours: 08:00-16:00 MT) Shalapata.Joanne@tfenergysolutions.com 1-403-214-3412	
Kaska Road, Sherwood Park, AB, T8A 4E8, T8A 4G7	LTL - Van	CANADA USA	Canadian Freightways	1139568	Felicia Semmler (hours: 07:00-15:30 MT) Semmler.Felicia@tfenergysolutions.com 1-403-214-2271 Joanne Shalapata (hours: 08:00-16:00 MT) Shalapata.Joanne@tfenergysolutions.com 1-403-214-3412	
Acheson, AB, T7X 6A8	LOCAL	Edmonton, AB and area	Ryder	N/A	Customer Service: Ryder_SuncorCSC@ryder.com 780-242-3477	
	LTL - Van	CANADA (outside of Edmonton area) USA	Canadian Freightways	TBD	Felicia Semmler (hours: 07:00-15:30 MT) Semmler.Felicia@tfenergysolutions.com 1-403-214-2271 Joanne Shalapata (hours: 08:00-16:00 MT) Shalapata.Joanne@tfenergysolutions.com 1-403-214-3412	Account number to be provided at time of order.
	Customs Questions	Customs Forwarder	Contact Name	Phone Number	Email	
	Customs Agent	Cole International	Bruce McBride	1-780-431-4253	bruce.mcbride@cole.ca	
	Customs Dept. for Suncor				customs@suncor.com	

TO Ontario

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Use the following when SUNCOR is responsible for Carrier selection and charges. (E.G.: Incoterms FCA, EXW)

If the delivery location is not listed below, please refer to the specific Purchase Order for shipping instructions.

If the relevant Purchase Order does not include shipping instructions, please contact the Suncor Buyer referenced on the PO.

SHIPPING TO	Carrier Type	SHIPPING FROM	Freight Carrier	Account Number	Freight Carrier Contact Information	When To Use / Other instructions.
SARNIA REFINERY Main Warehouse 1900 River Road Sarnia, ON, N7T 7J3	COURIER	CANADA	Purolator	6638116	Customer Service: 1-888-744-7123	< 150 lbs.; up to 120" (305 cm) in length and 216" (549 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
	COURIER	USA	FedEx Express	990386897	Customer Service: 1-800-463-3339	< 150 lbs.; up to 108" (274 cm) in length and 165" (419 cm) in length plus girth. Ship via "Ground" unless specified otherwise.
	LOCAL	Sarnia	M & M Deliveries Inc	N/A	Sam McClam Mmdeliveriesinc@gmail.com 519-331-1211	< 150 lbs
	LOCAL	Sarnia	Big T		John Taylor john@big-t.ca 519-332-3988	>150 lbs
	LTL / FTL	CANADA	TST Overland Express	1414714	Customer Service: 1-888-878-9229 Account Representative: Greg Getty ggetty@tstoverland.com	
	"HOTSHOT"	ALL	RS Air	N/A	Mike Showers mike@rsair.com 519.344.3213	Only when instructed by Suncor.
	Customs Questions	Customs Forwarder		Phone Number	Email	
	Customs Agent	DHL Global Forwarding		1-800-414-9144	sarnia.pars@dhl.com	
	Customs Dept. for Suncor				customs@suncor.com	

TO Quebec

Not to be used when SELLER / SHIPPER is responsible for carrier charges. (E.G.: Incoterms DDP, DAP, CPT)

Ne pas utiliser lorsque le VENDEUR / EXPÉDITEUR est responsable des frais de transporteur. (Par Exemple: Incoterms DDP, DAP, CPT)

Use the following when SUNCOR is responsible for Carrier selection and charges. (E.G.: Incoterms FCA, EXW)

Utilisez ce qui suit lorsque SUNCOR est responsable de la sélection du transporteur et des frais. (Par Exemple: Incoterms FCA, EXW)

If the delivery location is not listed below, please refer to the specific Purchase Order for shipping instructions.

Si le lieu de livraison n'est pas répertorié ci-dessous, veuillez vous référer au bon de commande spécifique pour les instructions d'expédition.

If the relevant Purchase Order does not include shipping instructions, please contact the Suncor Buyer referenced on the PO.

Si le bon de commande correspondant ne comprend pas d'instructions d'expédition, veuillez contacter l'acheteur Suncor mentionné sur le bon de commande.

SHIPPING TO / EXPÉDITION À	Carrier Type / Type de transporteur	SHIPPING FROM / EXPÉDITION DE	Freight Carrier / Transporteur	Account Number / Numéro de compte	Freight Carrier Contact Information / Coordonnées du transporteur de marchandises	When To Use / Other instructions. Quand utiliser / Autres instructions.
SULPHUR PLANT 11450 Rue Cherrier, H1B 1A6	COURIER	CANADA	Purolator	2032397	Customer Service / Service Clients: 1-888-744-7123	< 150 lbs. Ship via "Ground" unless specified otherwise. (Expédier par "Routier", sauf indication contraire.)
	COURIER	USA	FedEx Express	941297498	Customer Service / Service Clients: 1-800-463-3339	< 150 lbs. Ship via "Ground" unless specified otherwise. (Expédier par "Routier", sauf indication contraire.)
RAFFINERIE/DÉPOT DE MONTRÉAL 11701 Rue Sherbrooke est, H1B 1C3	COURIER	CANADA	Purolator	0214963	Customer Service / Service Clients: 1-888-744-7123	< 150 lbs. Ship via "Ground" unless specified otherwise. (Expédier par "Routier", sauf indication contraire.)
	COURIER	USA	FedEx Express	113430508	Customer Service / Service Clients: 1-800-463-3339	< 150 lbs. Ship via "Ground" unless specified otherwise. (Expédier par "Routier", sauf indication contraire.)
RAFFINERIE DE MONTRÉAL 3500 Avenue Broadway, H1B 5B4	COURIER	CANADA	Purolator	6712770	Customer Service / Service Clients: 1-888-744-7123	< 150 lbs. Ship via "Ground" unless specified otherwise. (Expédier par "Routier", sauf indication contraire.)
	COURIER	USA	FedEx Express	891263791	Customer Service / Service Clients: 1-800-463-3339	< 150 lbs. Ship via "Ground" unless specified otherwise. (Expédier par "Routier", sauf indication contraire.)
Montréal Refinery locations: 11450 Rue Cherrier, 11701 Rue Sherbrooke est, 3500 Avenue Broadway	LOCAL	Montreal	Michel Caron - Same Day Montreal	N/A	514-998-4308	Only when instructed by Suncor. (Uniquement sur instruction de Suncor.)
	LTL / FTL - Van and Deck	CANADA / USA	GMJ Logistique	N/A	gmj.logistic@icloud.com 514 992 0448	Provide Suncor PO number. (Indiquez le numéro de bon de commande Suncor.)
TERMINAL DE MONTRÉAL 11675 Sherbrooke est, H1B 1C3	COURIER	CANADA	Purolator	999944	Customer Service / Service Clients: 1-888-744-7123	< 150 lbs.; up to 120" (305 cm) in length and 216" (549 cm) in length plus girth. Ship via "Ground" unless specified otherwise. (Expédier par "Routier", sauf indication contraire.)
	COURIER	USA	FedEx Express	955196597	Customer Service / Service Clients: 1-800-463-3339	< 150 lbs; up to 108" (274 cm) in length and 165" (419 cm) in length plus girth. Ship via "Ground" unless specified otherwise. (Expédier par "Routier", sauf indication contraire.)
	Customs Questions	Customs Forwarder		Phone Number	Email	
	Customs Agent	DHL Global Forwarding		1-800-414-9144	sarnia.pars@dhl.com	
	Customs Dept. for Suncor				customs@suncor.com	

TO USA

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SHIPPING TO	Carrier Type	When To Use / Other instructions.			
ALL SUNCOR USA LOCATIONS	LOCAL	<p align="center">< 150 lbs.; up to 108" (274 cm) in length and 165" (419 cm) in length plus girth. Ship via "Ground" unless specified otherwise. Ship PREPAID to Shipper's account. Send invoice for freight charges to AP@Suncor.com. Clearly reference the Suncor PO on the invoice, and include copy of carrier invoice as backup.</p>			
	COURIER	<p align="center">< 150 lbs.; up to 108" (274 cm) in length and 165" (419 cm) in length plus girth. Ship via "Ground" unless specified otherwise. Ship PREPAID to Shipper's account. Send invoice for freight charges to AP@Suncor.com. Clearly reference the Suncor PO on the invoice, and include copy of carrier invoice as backup.</p>			
	LTL / FTL	<p align="center">>150 lbs.; shipments exceeding 70" high or 119" long or 80" wide require further approval; Ship PREPAID to Shipper's account. Send invoice for freight charges to AP@Suncor.com. Clearly reference the Suncor PO on the invoice, and include copy of carrier invoice as backup.</p>			
	"HOTSHOT"	<p align="center">Ship via FedEx Surface Expedite Exclusive Use or Air Expedite Exclusive Use. Ship PREPAID to Shipper's account. Send invoice for freight charges to AP@Suncor.com. Clearly reference the Suncor PO on the invoice, and include copy of carrier invoice as backup.</p>			
	Customs Questions	Customs Forwarder		Phone Number	Email
	Customs Agent				
	Customs Dept. for Suncor				customs@suncor.com