



Syncrude's transition to Suncor's procurement processes Safety Data Sheets (SDS) and product approvals – FAQs

As part of the Suncor and Syncrude integration, Syncrude sites will follow the Manage Product Safety and Compliance process governed by our Environment, Health and Safety team.

In this document

- [Why is this important?](#)
- [What is changing?](#)
- [Resources](#)
- [Getting support](#)
- [Frequently asked questions](#)

Why is this important?

Safety Data Sheets (SDS) are intended to assist workers in obtaining health and safety information about the hazardous products they might encounter in the workplace before beginning work activities.

Anyone working on a Suncor site needs to know how to access a SDS.

- Safety Data Sheets (SDS) provide essential information on hazardous chemicals, including the potential risks associated with them, and how to use them safely.
- They also describe the physical and chemical properties of the product and contains useful information such as procedures for spills and leaks, storage guidelines, and exposure control measures.

What's changing?

As of January 3, 2024 all Syncrude contractors will use Chemwatch to access SDS' and manage most product approvals.

- Syncrude will no longer maintain its own SDS system and will use Suncor's SDS system, Chemwatch.
- Chemwatch is a cloud-based application integrated with Suncor's SAP system that provides SDS management with access to one of the largest chemical's databases in the world.
- Contractors can easily access Chemwatch from their desktop or mobile device.
- All existing products in the Syncrude SDS system, including their Syncrude Approval Number (SAN), will be transferred to Chemwatch.
- **Continue to use Syncrude's SDS system and the SAN request process until January 3.**

Contractors bringing a new product to a Suncor site, must first check Chemwatch to confirm the product is approved for use at the site where work will be conducted.

- If the product is not approved for use at the site where work will be conducted, use Chemwatch to request approval for the product **prior** to the product arriving to site.
 - To request approvals in Chemwatch or use the mobile app you need to have login credentials for Chemwatch.
 - If you do not already have login credentials, please contact the SDS Administrator at SDS_Administrator@suncor.com.
- Excess material must be removed from site by the contractor at the end of the project.

Resources

- [How to access Safety Data Sheets from a desktop or mobile device](#) job aide

Getting support

For Chemwatch access issues or questions about Suncor's Safety Data Sheet process, contact the SDS Administrator at SDS_Administrator@suncor.com.

Frequently asked questions

I currently use products on Syncrude sites that have a Syncrude Approval Number (SAN), do I need to request a new product approval in Chemwatch?

No new approval is required. All existing products in the Syncrude SDS System, including their Syncrude Approval Number (SAN), will be transferred to Chemwatch.

How do I access Chemwatch to view Safety Data Sheets (SDS)?

Please consult the [how to access Safety Data Sheets from a desktop or mobile device](#) job aide for the Chemwatch link and login information.

Do all contractors need log-in credentials to access Chemwatch?

No, only if you are bringing a new product to a Suncor site and need to request a product approval prior to the product arriving to site. For read-only access to find and review SDS', you can use the "Everyone access link". Information on how to access Chemwatch is available in the [how to access Safety Data Sheets from a desktop or mobile device](#) job aide.

Do I still follow the Syncrude Approval Number (SAN) Request Process for new products being brought to Syncrude sites?

No, the Syncrude Approval Number process (SAN) request process will be replaced by the EHS Product Approval Process. As of January 3, 2024, all new product approvals will be requested in Chemwatch.

How do I request product approvals in Chemwatch?

Login credentials are required to request product approvals in Chemwatch. If you do not already have login credentials, please contact the SDS Administrator at SDS_Administrator@suncor.com. Instructions for submitting product approvals in Chemwatch will be provided by the SDS Administrator when your Chemwatch credentials are provided.

Will Syncrude Approval Numbers (SAN) be issued for product approval requests entered after January 3, 2024?

No, Syncrude Approval Numbers (SAN) will no longer be issued. Suncor Specification Numbers (spec #) will be issued for all new product approvals requested as of January 3, 2024.