

## CORPORATE PARTICIPANTS

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*Vice-President, Investor Relations*

**Steve Williams**

*President & Chief Executive Officer*

**Alister Cowan**

*Executive Vice President & Chief Financial Officer*

## CONFERENCE CALL PARTICIPANTS

**Greg Pardy**

*RBC Capital Markets*

**Paul Sankey**

*Wolfe Research*

**Phil Gresh**

*JPMorgan*

**Guy Baber**

*Simmons & Company*

**Paul Cheng**

*Barclays*

**Amir Arif**

*Cormark Securities*

**Mohit Bhardwaj**

*Citigroup*

**Mike Dunn**

*FirstEnergy Capital*

**Jason Frew**

*Credit Suisse*

## PRESENTATION

**Operator**

Good morning, ladies and gentlemen, and welcome to Suncor's Fourth Quarter 2014 Financial Results Call and Webcast. I would now like to turn the call over to Mr. Steve Douglas, Vice President, Investor Relations. Mr. Douglas, please go ahead.

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**Steve Douglas, Vice President, Investor Relations**

Thank you, operator, and good morning everyone. Welcome to the Suncor Energy Q4 shareholder call. With me here in the conference room are Steve Williams, our President and Chief Executive Officer, and Alister Cowan, Executive Vice President and Chief Financial Officer

I do need to note that today's comments contain forward-looking information and that our actual results may differ materially from expected results because of various risk factors and assumptions described in our Q4 earnings release as well as our Annual Information Form, and these of course are both available on our website.

Certain financial measures that we refer to are not prescribed by Canadian Generally Accepted Accounting Principles and we have a description of these measures in our Q4 release

After our formal remarks we'll open the call to questions, first from members of the investment community and then, time permitting, members of the media.

I'll now hand over to Steve Williams for his comments.

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**Steve Williams, President & Chief Executive Officer**

Okay. Good morning and thanks for joining us.

Since becoming Suncor's CEO I've been telling you about Suncor's commitment to capital discipline and our journey to operational excellence. We've been working relentlessly to become the most reliable and the lowest-cost operator in the sector. We've been building a balance sheet that could sustain us when the inevitable downturn in crude pricing came along. The sharp drop in crude prices these past few months has underlined the importance of this approach. So far we've been able to position ourselves to manage through the downturn whilst continuing to grow the business up for the future.

Now later Alister will get into the specifics on the financial front, but first I'd like to review the operational results from the year we just completed and look at how we are set up to perform in 2015.

In the fourth quarter our total crude production averaged almost 558,000 barrels a day, bringing our annual production well within the guidance range. In oil sands, the Firebag in situ plant produced above its 180,000 barrel a day capacity throughout the quarter while achieving continued reductions to cash costs and steam

oil ratios. At oil sands base plant, maintenance activities contribute to us falling slightly short of our production guidance as we previously indicated in December; nevertheless, our fourth quarter production contributed to annual company records for in situ bitumen, upgraded crude, and overall oil sands production.

We also managed to get the costs where we were looking to, and managed them very effectively. Our fourth quarter cash costs came in at \$34.45 per barrel, bringing our annual per-barrel costs below \$34, and that's a reduction of almost 9 percent versus 2013. For the year we reduced our total cash operating costs by \$19 million and that was despite the production increase and much higher gas costs. Our controllable operating expenses, excluding natural gas, were actually down by over a quarter of a billion dollars year over year, and that's a very encouraging trend, and you can see from our 2015 guidance it's one that we expect to continue into the future.

In exploration and production, Terra Nova came back online in mid-October and produced reliably through the end of the quarter. We also saw first oil from Golden Eagle and a temporary return to production in Libya. So it all added up to our strongest E&P production quarter in over a year. Turning to the downstream, our refineries once again operated reliably in the fourth quarter. Despite planned maintenance at three of our four plants, we achieved an average utilization rate of over 95 percent during the quarter and 93 percent for the full year.

Looking back on 2014 as a whole, I'm pleased with the overall operational performance. Oil sands production was up 8 percent for the year, largely driven by reliable and growing in situ volumes. A great deal of effort, as you know, has been devoted to systematically improving reliability and I remain confident that 90 percent upgrader utilization is achievable on a sustained basis. The midpoint of our 2015 guidance calls for a further year-over-year increase to oil sands production of about 9 percent, continuing the trend of steady growth. With no major turnaround maintenance scheduled this year, I believe we are well positioned to hit that target.

In E&P, our 2014 production exceeded the annual guidance range both in Canada and the North Sea. With Golden Eagle ramping up to capacity by the middle of this year and new production from Hibernia South, we expect to overcome declines and modestly grow our E&P production this year. We don't include any Libyan production in our forecasts given the volatility of the situation there.

Cost management was also a good story in 2014. Thanks to improved reliability and productivity we continued to reduce our cash costs at oil sands and when combined with our relatively low cost offshore production, our blended cash operating cost for all oil production across the company averaged less than \$30 a barrel.

We've also continued to advance our large longer-term growth plans. The Hebron project off the East Coast of Canada continues to progress well. Construction activities and facilities are continuing at the deepwater site. The project remains on budget and on schedule to produce first oil in late 2017.

At Fort Hills, all critical 2014 milestones were substantially completed on schedule. Overall aggregate engineering and procurement progress have surpassed 60 percent, as per plan. Site construction manpower is now over 3,000 and we're beginning to see an increase in high-quality labour availability as a result of the recent downturn in project spending across the industry. Our capital and schedule outlook remains unchanged and we continue to expect first oil late in 2017.

So, our operations came into the new year firing on all cylinders, setting us up for solid year-over-year increase in production, and our key growth projects are tracking to plan and taking advantage of the soft market conditions to maximize both quality and productivity. In short, things are moving ahead operationally according to plan. But, of course, with low oil prices where they are today there are plenty of questions about our company's plans. With excess global oil supply and slowing demand, some analysts are suggesting that today's price environment is the new normal. Now I am not going to get into forecasting oil prices, but there are a few observations I'd like to make.

The first one is Suncor is a company with significant operating assets, growing production, and decades of resource in our control. We're focused on continually improving the reliability of our operations, taking capital and operating costs out of the business and profitably growing our production. When global oil prices were consistently between \$105 and \$125 per barrel over the last few years, we continued to plan based on a much lower price, which we saw as more representative of the long term. We used the excess cash flow we generated to build a balance sheet that would see us through the downturn we knew would eventually come and, of course, we've returned over \$5 billion to shareholders, ah, share buybacks, and steadily increased our dividend. So today's low oil prices should not come as a surprise. In fact, on the contrary, it was the stable pricing of the last few years which represented the anomaly.

We planned for this crude price environment and we are prepared to manage through it. We've taken prudent actions to accelerate our cost reduction initiatives and defer some discretionary capital spending until a definitive price recovery is evident. These actions have not impacted our 2015 production plan or our latest growth, our largest projects, but they will strengthen our operating model and help us maintain or improve our competitive position. So, in short, we've been managing the business and the balance sheet with the expectation of volatile oil prices. We fully expect the price cycle to include highs and lows and we have a financial strategy that's designed to work through the entire price cycle. So this is a very challenging time for the entire industry but it's, ah, I hope you can see it's a challenge that we at Suncor are prepared to meet and to meet head on.

So, with that, I'll pass along to Alister to go into the detail of our financial results.

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**Alister Cowan, Executive Vice President & Chief Financial Officer**

Thanks, Steve.

As we all know, the final course of 2014 saw a steady drop in the global oil prices for the first time in six years, and of course that had some consequences for Suncor's results and led to a decline in our earnings and cash flow.

We generated \$386 million in operating earnings and \$1.5 billion in cash flow from operations. Our average sales price of the oil sands fell to just under \$70 per barrel, a drop of almost \$20 per barrel versus the third quarter. In E&P the decline in pricing was even steeper. East Coast and North Sea realizations fell by about \$32 and \$25 per barrel respectively versus the third quarter, reflecting the relatively greater drop in Brent crude pricing during the quarter.

The fall in crude prices further impacted financial results on the downstream business due to the first-in first-out inventory valuation that Suncor employs under Canadian GAAP. So, as we all know, the FIFO accounting methodology matches our crude costs and product sales on a lagging basis. Generally over time the impact on earnings and cash flow is neutral as prices even out; however, as we have seen in a sharply rising or falling market the impact can be significant and that was the case in Q4 with the FIFO calculation resulting in a reduction to earnings and cash flow of approximately \$372 million after tax.

During the fourth quarter we continued our focus on careful cost management, taking a very disciplined approach to both capital and operating expenses. On the capital front, we invested \$1.8 billion in the quarter, bringing our total CapEx for the year to just over the \$6.5 billion mark. This represented a saving of about \$1.3 billion versus our original budget, and prudent management in the fourth quarter brought us in below our guidance estimate. That marks the fourth consecutive year in which we've delivered our capital program while spending less than our budget.

2014 was also the fourth year in a row that we have generated significant free cash flow over and above our capital spending. In 2014, our cash flow from operations exceeded our capital spending by \$2.1 billion. That brought our total free cash flow for the past four years to over \$10.4 billion. Now that is a quite an accomplishment but with oil prices hitting multi-year lows we need to exercise even greater capital discipline to ensure that we continue to live within our means.

Consistent with our financial strategy, as you know we announced a \$1 billion reduction to our 2015 capital spending program. This involves deferring discretionary spending that will have no impact, as Steve said, on 2015 production and only a modest impact on future productions. We also announced a planned reduction of \$600 million to \$800 million of operating expenses. In most cases this represents an acceleration of cost reduction initiatives that were already under way across the company and we expect to achieve sustainable reductions to our cost base which will offset growth and inflation over the next couple of years.

Moving forward, we will obviously monitor the price environment closely and make any further adjustments to our spending plans as the situation warrants. Spending within our means and preserving a strong balance sheet will continue to be top priorities for us. Speaking of the balance sheet, it remains in excellent health. We finished the year with almost \$5.5 billion in cash and a net-debt-to-cash-flow ratio of less than 0.9 times. During the fourth quarter we increased our liquidity by executing a very successful \$1.6 billion debt issue and of course we continue to have access to unutilized lines of credit exceeding \$4 billion. So we have ample liquidity to execute on our strategies.

Our long-term capital allocation priorities remain unchanged: fund the base business as it continues its operational excellence journey to lower costs and improved reliability, invest in our long-term profitable growth in our core business areas, and return meaningful cash to the shareholders. In the near term we are taking

the necessary steps to preserve cash and maintain our balance sheet strength. This will result in the deferral of some growth spending, as we've already discussed. We've also suspended purchases on the share buyback program as we focus on cash preservation.

There is no change to the quarterly dividend, which we have increased twice in the past year by a total of 40 percent. This continues to align with our commitment to a dividend that is competitive, reliable, and sustainable.

To sum up, our financial strategy, as Steve said, is designed to be able to manage through the inevitable oil price cycles. We are making prudent, proactive moves to preserve cash and liquidity and maintain our balance sheet strength and remain resolute in the commitment to capital discipline, operational excellence, and profitable growth.

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**Steve Douglas, Vice President, Investor Relations**

Thank you, Alister.

Just a couple of notes before we go to the questions: Some one-time impacts, obviously the LIFO/FIFO accounting adjustment was a considerable impact this quarter with crude prices falling as sharply as they did. The after-tax impact was a negative impact to earnings and cash flow of \$372 million in Q4 and for the year it was a negative of \$290 million.

Stock-based compensation impact was actually a recovery after-tax of \$7 million in the quarter and a cost of \$251 million for the year and FX, exchange rate, was again a considerable factor with the Canadian dollar weakening. During the quarter it had an after-tax negative impact of \$302 million and for the year a negative impact of \$722 million.

I should point you to our guidance. The 2015 guidance was adjusted in January. It remains, ah, as per that January adjustment. The key changes were a \$1 billion reduction to our capital spending program, a \$1 a barrel reduction to oil sands cash costs, and various adjustments to taxes and royalties that flow out of lower oil and gas price assumptions. Full details of course are available on our website.

With that, I'd request that we keep our questions on a strategic level. We will be available, as always, along with the controllers group, to answer detailed modeling questions, and Melanie, I'll open the lines for Q&A.

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## QUESTION AND ANSWER SESSION

### Operator

We will now take questions from the telephone lines. If you have a question and you are using a speakerphone, please lift the handset before making your selection. If you have a question, please press star one on your telephone keypad. If at any time you would like to cancel your question, please press the pound sign. Please press star one at this time if you have a question. There will be a brief pause while the participants register. Thank you for your patience. Once again, please press star one at this time if you have a question. The first question is from Greg Pardy of RBC Capital Markets. Please go ahead.

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**Greg Pardy, RBC Capital Markets**

Yes, thanks. Good morning. Steve, just want to touch on a couple things in the release. One is just the storage capacity you've now got in the Gulf Coast. Just interested in what the magnitude is there and the thinking behind it. And then is there any update on the Line 9B reversal?

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**Steve Williams, President & Chief Executive Officer**

That's a tough first question, Greg. We'll have to take a quick look and see what the absolute storage capacity is down on the Gulf Coast and we'll let you have that. Suffice it to say, I mean, you know, with the Keystone South leg being commissioned, we have been using that both for equity crude and trading as well. So we are making good use of the facilities down there. I'll get you an update on the absolute inventory.

On Line 9, no specific update. So, you know, we've been saying for a couple of years now that our expectation was that that line would come into service the second quarter of this year. We have no reason to change that guidance at the moment. So it's in process, the regulator has been reviewing it, and we have no update as to when he is going to conclude, although his latest review period is coming to an end quite quickly now. So we're still, at the moment, anticipating second quarter this year.

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**Greg Pardy, RBC Capital Markets**

Okay, great. Thanks for that. The second one is just around the oil sands. I mean Firebag has obviously been hitting the cover off the ball and MacKay River has been very, very strong as well, just with the unplanned maintenance that you've seen in the mining operations

there, just any thoughts around that? I know that going into 2015 there is not a lot of maintenance, but would you say you saw more unplanned maintenance last year than you expected?

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**Steve Williams, President & Chief Executive Officer**

A little bit more than we expected, but nothing exceptional and nothing to worry about. No major events there. We have been able to, ah, we've corrected those through the maintenance we did, so the trend, as you can see from guidance, is, you know, it's about 9 percent volume year on year, underpinned by Firebag and MacKay River but also depending on a solid mined volume as well. So things came out of last year in great shape and we've had a very, very strong start to 2015. So it looks as though all the work we did has been successful.

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**Greg Pardy, RBC Capital Markets**

Okay, good stuff. Thanks all.

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**Operator**

Thank you. The following question is from Paul Sankey of Wolfe Research. Please go ahead.

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**Paul Sankey, Wolfe Research**

Hi. Good morning, everyone. Thank you. Steve, given the oil price plummet there has been a lot of debate about the price at which Canadian heavy oil sands producers would be forced to shut in production, clearly as regards to cash costs exceeding the oil price, and I just had a three-part question for you. You mentioned your own cash cost was below \$30 a barrel. What would be the comparable crude price, global crude price we should consider against that? The second was where do you think the wider Canadian industry, heavy oil sands industry, sits in terms of its cash costs? And the final part was what do you think it would take if we really get low and stay low for production actually to be forced to shut in? Thanks.

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**Steve Williams, President & Chief Executive Officer**

Okay, thanks, Paul. lot to that question. I'm not going to get into the game of trying to forecast prices. What Alister

and myself have tried to indicate is that we have developed a balance sheet and we've been driving with capital discipline and operationally excellent to position ourselves as the lowest cost and highest reliability competitor. I'm very pleased with our progress. You've seen successes year over year reduction in cash operating cost at oil sands and you can see with a high degree of confidence coming into 2015 that that trend will continue and, in fact, with the current low crude prices we've accelerated our cost reduction program. So, we are confident that we are, depending on which part of the business you look at, the lowest cost operator integrated overall. I've talked about a blended cash cost of less than \$30 a barrel. For oil sands in 2014 it was just under \$34 a barrel. We believe that that is the or amongst the best in the industry, and that was a conscious challenge of ours that we set ourselves to get there and to stay there, and we believe we still have significant progress that we will continue to make this year as reliability comes up and the cost drive continues.

I think the last comment I would make is that we are very well positioned relative to industry. It is a significant amount of our costs are fixed or sticky and therefore we continue to operate down to low prices. And of course we are not taking—we don't take a spot view. These are not plants you start up and shutdown in a day, it has to be a long-term view of where prices are going. So all I would say with confidence is we've seen nothing so far that has caused us to take capacity off and we watch the market very closely. We do have a proportional and progressive cost reduction program. So we've taken the first steps that Steve and Alister talked about but we have more available to us if necessary. We don't judge them to be appropriate yet, given the strength of our balance sheet and our ability to stick to our overall strategy, but we remained poised. If we have to take action, we will face the challenge.

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**Paul Sankey, Wolfe Research**

Great, thank you. That's a complete answer and I understand what you are kind of prepared to comment on and not prepared to comment on from the way you've talked. Could you just highlight what gives you the competitive advantage that you're claiming in terms of having lower cost? And I was wondering further to that if you have, if you like more or less fixed and sticky elements and, you know, really what differentiates Suncor in terms of your ability to say you believe you're lower than, as good as or lower than anyone else? And I'll leave it there, Steve. Thanks.

**Steve Williams, President & Chief Executive Officer**

Okay. Thanks, Paul. I mean I would say judge us by our track record. So, you know, it's very easy when you come into circumstances like this to claim that you will be working hard on operational excellence and cost reduction. These are fundamental deeply engrained projects within companies and they're not things like a tap you turn on and off. So look at our track record. You've seen us come down over the last three or four years from \$40 to nearer \$30, and we've put that trend in our guideline. So you should have a degree of confidence that when we say we are going to deliver, absent something completely unforeseen you will see us deliver on that. The proportion of fixed costs for us is no different. I mean, you know, if you look at the fixed cost/variable cost ratio in these businesses, a mine compared to a mine or an in situ compared to in situ is largely the same. We do believe we have benefits as an integrated company out there because the ability to move plants up and down on a daily basis is different between in situ and mining and we think having a combination gives us a competitive advantage.

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**Paul Sankey, Wolfe Research**

Thank you very much.

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**Operator**

Thank you. The following question is from Phil Gresh of JPMorgan. Please go ahead.

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**Phil Gresh, JPMorgan**

Hi. Good morning. First question is just, you know, in this environment, given the strength of your balance sheet, the amount of cash you have, would you be interested in going on the offensive and possibly making acquisitions? And to the extent you would have some interest, is it in the oil sands or would want to diversify in other areas around the world? Just any general thoughts about the overall environment.

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**Steve Williams, President & Chief Executive Officer**

Thanks, Phil. Yeah. I mean what I would say is, I mean we are very well positioned with our balance sheet and a degree of what I would countercyclical behaviour is a possibility. But we've always said that. So we do look at each of the components of our business and I'll also

recap on a few comments I've made over the last few years. So each phase we look at, so if you look at the integrated strategy, there are assets on the market in all elements of that at the moment. There are downstream assets on the market. You know, we've been a very cautious purchaser of downstream. We like where we are in terms of downstream integration but we do keep an eye in the future to maintain at the right price the sorts of proportion of the upstream to downstream ratio that we have. So, no particular plans. We stay prudent there.

Same on E&P. I've been saying for a number of years in fact what we've been doing is selling down our E&P assets. And we've completed most of the big pieces. So we sold the gas business almost at the top of the market. We've been selling pieces, small pieces which don't fit strategically with our view forward of E&P. There is a great deal of assets on the market at the moment. We continue to look. We've got no, you know, there is nothing significantly different today than yesterday other than there is lots of assets on the market. You will see us exercise caution and we're not in any hurry, we'll just continue to take a look and if it fits with our strategy we'll take a second look. And our strategy was concentrate on where we're strong. You know, North Sea, East Coast, East Coast of Canada, not exploring the world and necessarily moving into regions we have no expertise at. So, again, downstream and E&P, nothing particularly different today than it was yesterday.

And it's much the same in oil sands. I mean, there are lots of assets obviously potentially becoming available. They have to pass a very difficult hurdle in Suncor's case because we value the components of the company and the obvious ones are the operating assets and the resources. All resources tend to struggle to pass Suncor's test because we believe that we have the best resource in the industry. So any resource we buy likely wouldn't be developed for 20 or 30 years and therefore has very low current value. So it's much of asset quality of the operations. So we continue to look. There is no special activity going on in the company at the moment. And just as a general comment, we still see a gap between the expectations of buyers and sellers. So you'll see us exercising an abundance of caution.

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**Phil Gresh, JPMorgan**

Yeah, that makes a lot of sense. I appreciate all the colour. It seems like you could take some time. Just on the capital spending side of things, maybe just remind us whether there is any additional flex in 2015 and just what kind of flex do you feel like you have in the 2016 as you think about managing the capital spending?

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**Steve Williams, President & Chief Executive Officer**

It just is a matter of discipline in the company. We went far beyond the \$1 billion we've talked about. We think that's proportional improvement at the moment to keep us effectively neutral at prices we're anticipating. We've also got the next tranche ready. Now it's very—it tends to be more capital inefficient to stop projects in the current year, just because the spend has started, people are mobilized there in the field, you've spent money on pieces of equipment and people getting them in there, not we do have, we have more that we can do in 2015. We've also already taken a good look at 2016 and have considerably more scope there. And, of course, it is possible to suspend the large growth projects.

Our view is that that's not appropriate at the moment and not warranted. In fact, if I give you a quick update on Fort Hills, I mean, the project is going very well. It's 25 percent complete. It will 50 percent complete by the end of this year. All the partners are supporting it. All of the partners of have approved the details of this year's spend and we are seeing what we anticipated, which is improved productivity and quality in the market. So you will see us protecting those big strategic growth projects for as long as we reasonably can and right now our judgment is that we can still go ahead with those.

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**Phil Gresh, JPMorgan**

If I could just ask one clarification: Is there any deflation in your capital spending budgets? I just—some other companies have started to dial-in the idea of deflation, just wondering what you are seeing in the oil sands specifically?

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**Steve Williams, President & Chief Executive Officer**

At the micro level, the answer is yes. We are seeing it right now. And, of course, you get it in a couple of forms. You get it in, obviously, some commodities can cost, fuel is costing less. We're finding that people are much more local now, so we're not having to fly them in from such distances. Those are easy to measure on. The other ones are, um, we are seeing the quality of worker improve. We are seeing the productivity of the groups improve. So those are more difficult to reflect but... So we haven't put out revised numbers but there is definitely a deflationary pressure in the contracting and construction business at the moment.

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**Phil Gresh, JPMorgan**

Got it. Thanks a lot.

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**Operator**

Thank you. The following question is from Guy Baber of Simmons & Company. Please go ahead.

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**Guy Baber, Simmons & Company**

Good morning, gentlemen. Thanks for taking my question. I was hoping you could discuss your expectation for returns in this environment and what assumptions might be implicit in some of the medium-term planning, but I believe you all have the ROCE target of 15 percent, so on the medium-term assumptions what combination of oil price appreciation and cost structure improvement/deflation maybe necessary for you guys to achieve your target? I am just trying to get a sense of how achievable those objectives are, what the confidence looks like, what we might need to see, especially, just that the latest views are now that it looks like we may not be revisiting a \$100 barrel WTI environment anytime soon. And then I have a follow-up.

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**Alister Cowan, Executive Vice President & Chief Financial Officer**

Guy, it's Alister. That's a pretty detailed question. So what I would say is, you know, when we set out a target of 15 percent for our overall return on capital on our business, you know, we're looking at that on a more normalized oil price, not in an environment we're in today clearly. I don't think there will be any expectations on this year.

So I mean I think if you go back to slightly higher oil prices I think we're going to see the execution on our capital being able to bring that in as we expect. And the returns on the projects that we have previously discussed, whether they be in the oil sands on the E&P and the downstream business, the combination of that with our existing business is going to get us to that 15 percent.

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**Guy Baber, Simmons & Company**

Okay, thank you. And then I had a follow-up on the prior question on capital spending guidance, but you had some

detailed slides out that showed \$700 million of discretionary growth capital, so I was just hoping to get some incremental commentary on exactly what that pertained to, just considering that the strip right now is below for 2015 what your planning assumptions are. So could you provide some commentary there? Would that be spending related to the logistics growth piece that you've called out or is that logistics piece such low capital intensity that you could probably achieve that and that would in a separate bucket? Just looking to get some more clarity there. Thanks.

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**Alister Cowan, Executive Vice President & Chief Financial Officer**

So that discretionary capital spend really consists of a couple of stuff. It's a spend in our E&P business where we're doing some drilling this year, which could of course, as Steve said, you know, it would be cut if we decided that oil prices are going to remain lower for longer. That's more difficult to do given some rig commitments. And then across the whole business it's projects that are nice to do and they do derive a longer-term benefit, but in today's environment we don't have to do them this year, we can do them next year. That's really the kind of mix of projects in the discretionary spend which gives us some scope, as Steve said, to make further cuts if we need to.

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**Guy Baber, Simmons & Company**

So, just to clarify, the incremental production that you guys think you could realize from logistics debottlenecking over the next couple years, which is pretty significant, that looks if it should be relatively safe.

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**Steve Douglas, Vice President, Investor Relations**

I think the, sorry, it's Steve Douglas here, Guy. The incremental production from logistics debottlenecking, that's uniquely in oil sands, and the cuts that we've made to date largely don't impact our oil sands plans. We're still talking in terms of 550,000 to 600,000 barrels a day of production from oil sands by the end of the decade. So you're talking about potentially a year, one to two year push on some projects like the next phase of MacKay River for instance, but largely that growth track remains intact.

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**Guy Baber, Simmons & Company**

Okay, great. Very helpful guys. Thank you.

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**Operator**

Thank you. The following question is from Paul Cheng of Barclays. Please go ahead.

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**Paul Cheng, Barclays**

Hey, guys. Maybe this is either for Steve or Alister. Before the downturn in prices I think the company has been talking about to spend \$7 billion to \$8 billion a year to grow as, say, call it 5 percent to 8 percent a year in production. It looks like that the cost is being somewhat reset, so even after the oil price recovers should we assume that that range is now that more like in the \$6 billion to \$7 billion?

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**Steve Williams, President & Chief Executive Officer**

I mean we don't go ahead on capital for two or three or four years but I'll make a general comment, Paul. I mean, you know, we've maintained our trajectory and we spent \$6.5 billion for the last four years, so it doesn't mean there won't be years where it can peak in there, it doesn't mean we haven't got a long list of projects we can spend money on. What we've always tried to stick to is a capital discipline where those projects can be very effectively executed. So, you know, one of the things we'll be taking you through later this year is we have now started to clarify the in situ replication program, and that's looking really very exciting now. It looks as though we have a multi-phased program which can happen over a five, ten year period. And we'll start to, you know, as we start to see oil prices recover then we'll start to talk more of that in fact to that end.

So I think judge us by what we've done. You've seen us at that \$6.5 billion level. We do have a queue of very attractive projects, so you'll see some pressure on that, but what I would say is if you think, when me and you were having this debate a couple of years ago, there was a discussion of \$9 billion or \$10 billion, you've clearly seen us pull back into a more balanced range. So I think you are right, you're going to see, um, and it depends, you know, if you look at last year, we generated \$9 billion, just over \$9 billion, even with the price corrections at the end of the year, so you've seen us spend well within the cash we've been generating.

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**Paul Cheng, Barclays**

Alister, that for the \$600 million to \$800 million of the cost savings target for the next couple of years, can you break down the nature of the cost savings? You said, labour cost, is it service cost or any kind of a breakdown? And also if you can roughly break it down by segments also.

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**Alister Cowan, Executive Vice President & Chief Financial Officer**

Yeah, Paul, of that, ah, I'll give you some three high-level buckets. That will be easier for you. The first one is workforce, which probably accounts for maybe 30 percent, 40 percent of that number, and that's a combination of sort of contractors and some employees leaving the organization. Then the next bucket is probably, is around that 30 percent too, and that's really looking at discretionary projects, expense projects, much the same as the, ah, on the capital, discretionary capital projects whereby we've taken a look at them, the economics are good but they perhaps don't give us a benefit in terms of the next year or the year after, so we're just going to defer those. They don't need to be done in this year. And then the next sort of 20 percent to 30 percent is really looking at the amount we are spending on overall contractors, consultants, professional services, stuff like that, and that's kind of the three buckets that we are looking at taking those operating expenses out. What we want to make sure though is that we implement as much of those savings as sustainable as we can so they are not just a one-time reduction that comes back. We want to make them sustainable to be built into a lower cost base going forward.

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**Paul Cheng, Barclays**

Right. And if we're looking at the entire organization your supply chain, the supply costs, what, is there any rough estimate you can give us to what is the percentage of the service costs that's either under very short term or no contract, just based on the spot? When I say very short term, less than two years. I am trying to understand that, I mean if we do see a deflation in the industry how quickly that we could expect that could be able to pass through.

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**Alister Cowan, Executive Vice President & Chief Financial Officer**

Paul, I mean, I think that's a large part of what we are trying to get after in some of the cost savings and on workforce cost savings. So anything that is short term, and even longer term contracts we are having discussions with our suppliers, we are all in this together,

we will have to take the hit here. So that's really, ah, we are going to be able to get that out this year and in next year rather than wait for several years on that.

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**Paul Cheng, Barclays**

Two final questions. Steve, let's assume that you're going to protect the long-term major growth projects and you are going to continue to on the safety and all the spending there; what is the minimum spend you need to do in 2016 and 2017? Is it a \$6 billion, \$5.5 billion, any number?

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**Steve Williams, President & Chief Executive Officer**

Sorry, microphone cut out there, Paul. I think in terms of sustainable spend it's, you know, depending on the year, in the \$3 billion to \$4 billion range. And of course 2016 is a low turnaround year, sorry, 2015 is a low turnaround year. We come into a bigger turnaround in 2016, so that's impacted. And then there is discretion. I would go back to the same answer as before if you like that, you know, look at what we've actually been doing. We've comfortably been doing \$6.5 billion for four years now. So you can put some factors around that. Other than that, we'd have to take you through the specific items in the year, because there are decisions we make at the margin around turnarounds and discretion.

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**Paul Cheng, Barclays**

All right, thank you.

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**Operator**

Thank you. The following question is from Amir Arif of Cormark Securities. Please go ahead.

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**Amir Arif, Cormark Securities**

Thanks. Good morning, guys. Just a quick question on the capital spending reductions or flexibility that you see out there. I was just trying to get a sense of how much of that is based on where you have the flexibility versus where the returns are. I appreciate the colour that you gave on Fort Hills, so just looking at the projects that are being delayed, like East Coast Canada or the MacKay River expansion, can you give us a sense of where the returns of those projects would be relative to Fort Hills?

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**Steve Williams, President & Chief Executive Officer**

I mean, first of all, did I mention that it's difficult to give a simple answer on this time? Because the capital discipline part of our program means that we always go to effectively the highest return projects first. Of course there is some adjustment for the type of project. So, you know, a Fort Hill, you don't make that judgment every year on a \$15 billion project. So you make some judgments, you do it on the basis of a forward projection of crude, in Fort Hills case for the next 52 years. You then don't go back and revise that. We have a long list of projects with returns which support our objective for the 15 percent return on capital. If you like the Fort Hills, the Fort Hills decision is done, that project, it's difficult to see how that project will start. It will be 50 percent complete by the end of this year. So that one is passed.

If you then look at the MacKay River, if you look at the replication in in-situ, if you look at then, ah, they clearly are supporting, as part of the basket of projects, our objectives to make a move to 15 percent. I mean clearly the most attractive ones economically, and that's why Steve said they're also protected in here at the moment, are the debottleneck projects. They are higher return, lower cost, faster to execute projects, and that's why we've executed the first of those already, and they will take a high priority because capital discipline for us is about doing the high return ones first.

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**Amir Arif, Cormark Securities**

Okay. I appreciate that colour. And then just a quick question, a follow-up on the last question: the \$600 million to \$800 million in operating cost savings over the next two years, how much of that could show up in this year and is that factored in your current operating cost guidance?

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**Alistair Cowan, Executive Vice President & Chief Financial Officer**

It's certainly factored into our estimates for the year. Clearly we have set a target to get those out over two years, but we're accelerating as much as we can and we're trying to receive as much of that this year as we can.

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**Amir Arif, Cormark Securities**

Okay, and then just a final question if I may, just on the, um, I mean as Brent spread has come in relative to WTI, just curious about the economics of the railing to Montreal and the Gulf Coast storage. Is that—are the economics of those sensitive to the Brent? I mean I'm just curious why those volumes would still be railed today?

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**Steve Douglas, Vice President, Investor Relations**

Yeah, they certainly are sensitive to them, but it's not as simple as taking the Brent/WTI differential. You have to look at the local crude differentials. So I would say that rail into Montreal is marginal and rail to the Gulf Coast is not economic at this point. So we're currently not railing to the Gulf Coast.

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**Amir Arif, Cormark Securities**

Thanks for the colour.

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**Operator**

Thank you. The following question is from Mohit Bhardwaj of Citigroup. Please go ahead.

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**Mohit Bhardwaj, Citigroup**

Thanks for taking my question. A lot of stuff has been hit already. Steve, I just wanted to talk a little bit about some of the stuff that you mentioned before on reliability in cost management. If you look at the cost management part, obviously since you took over as CEO you guys have made a lot of progress over there. Just looking at the reliability part here in the mining operations, you've consistently maintained a 90 percent utilization on the upgrader, but we still haven't seen even a single quarter where we have seen that kind of a utilization. So if you could just talk about that a little bit, you know, how do we get over there?

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**Steve Williams, President & Chief Executive Officer**

Yeah. And remember, we did always say 90 percent once we'd been through turnarounds on both of the upgraders, and the one to still go is unit two in 2016. I am confident that we are going to achieve these 90 percents.

We are seeing steady progress. It is a question of relentlessly working on the challenges that are there. We understand a lot of them, we're working on them, we're making the progress, and if you draw a chart of upgrader reliability over the last two or three years you'll see it consistently moving in one direction. So I am more and more confident as the days go on. In fact, we've seen a, you know, there is always an element of seasonality just because the consequence of any challenges in terms of fixing them in winter months is that bit tougher, but we've seen excellent performance through this winter period. In fact, we're seeing a number of days where we are well above a 100 percent on those machines now. So getting com—I'm really pleased with the work that Mark Little and his team have been doing and I fully expect to see the reliability come up and the costs come down and that's why we're reflecting in the guidance this year.

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**Mohit Bhardwaj, Citigroup**

Right, thanks. And just a question on Firebag. Obviously great quarter on Firebag. Is there a scope to bring some of the debottlenecking projects forward so that Firebag actually starts to produce at that 220 kind of level, even without this low spending or the discretionary spending, which is sort of lower in this year? Is there a scope for moving Firebag production to a higher level than what you have currently? Is there a scope for that this year?

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**Steve Williams, President & Chief Executive Officer**

There is a scope for it. The timing is important, of course. What we are doing is, you know, if you go back two years our objective was to ramp Firebag up quickly to its design at 180. We were able to do that more quickly. We then said, okay, now we've been able to get the plant up there occasionally, we want to get it up there more full time, and as we do that, that will identify, help us identify where we would spend the debottleneck money. Of course we've been able to go much further than we expected. So we've been up, as we said, above 180. We've actually had it up for a period above 190. And it's looking very good. So before we design the debottleneck we want to take the plant itself to where we believe we can get it. So we're very comfortable in this 180 plus range. We're working on the next debottleneck phase. It's not fully designed. It could be in that 20,000 to 40,000 barrel a day range. But we want to be able to see the plant operating at its full capacity with the existing assets. Very encouraged, it's going very well, it's proven very reliable at these sorts of levels and because, of course, if you remember, I think it was a year ago when we took you through it, there are three parts to that plant. There is

effectively the steam raising part of the plant, there's the reservoir, and then there is the oil/water separation. And depending on how well you are operating it depends where you de-bottleneck it. So early on, when the steam-to-oil ratios were up over three, then the place to spend the money was to raise more steam. As we're getting into operating this at higher levels what we are finding is we've been able to bring the SORs down. So that's not the only place you would spend money. You start to have to look at spending money in other parts of the plant. So it's important that it's a measured steady progress. Delighted with the reliability, a little bit more to come, and the teams are working hard now on what that debottleneck will look like.

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**Mohit Bhardwaj, Citigroup**

Thanks for taking my questions.

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**Operator**

Thank you. The following question is from Mike Dunn of FirstEnergy. Please go ahead.

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**Mike Dunn, FirstEnergy Capital**

Good morning, all. A few questions on, I guess, asset performance, mostly offshore fields. I'll start with Terra Nova. It looks like November/December volumes averaged about 77,000 barrels a day gross, which I believe is the highest in maybe three and a half plus years. Is this sort of the base from which we should assume declines? I know there were some new wells, I think a couple that came on in Q4 but, anyway, production was surprisingly strong. Just wondering if we should be modeling declines from here or steep declines quarter over quarter after this.

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**Steve Williams, President & Chief Executive Officer**

I mean I'll think I'll take the question first as a compliment in that, yeah, I think you're right. We had a very good year with E&P. And it ended very strongly and that helped us in the fourth quarter. I think, you know, we can give you—we won't do it here, we can give you more guidance on the actual numbers of individual assets if you need those. But there was an element of a flushing volume in Terra Nova in particular. So it was an excellent quarter. The numbers were generous to us. But we are very pleased with, you know, the same reliability programs are happening in Terra Nova as in oil sands,

the same assistance through the joint ventures in the North Sea are happening with our partners there. It's a committed focus on reliably operating assets. And we're seeing benefits right the way across the business. We're seeing it in E&P, we're seeing it in oil sands, and clearly visible around downstream.

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**Steve Douglas, Vice President, Investor Relations**

And, Mike, we can—it will be a slightly lower base than where we finished the year that you'll want to take your declines on Terra Nova. So we can walk you through that offline.

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**Mike Dunn, FirstEnergy Capital**

Sure. Great. Similar question I guess for Buzzard, gentlemen. If we go back few years ago to what Nexen had been saying about when declines would start, they should have shown by now. And then if you go back a couple years it was supposed to be 2014, 2015. And now guidance, I guess, is officially that sometime in 2015 it will begin to decline. I'm just wondering how confident are you that that's going to happen or is there a chance that declines don't kick in until next year?

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**Steve Douglas, Vice President, Investor Relations**

No, we have started to see the declines here in the fourth quarter, and so we have reflected decline in the guidance for 2015. So you are definitely going to see, ah, and it would be in the order of 15 percent to 20 percent in the first year.

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**Mike Dunn, FirstEnergy Capital**

Okay, thanks, Steve. The Montreal hydrocracker work, you mentioned that you are expecting a yield uplift after that. Can you just give me a sense for order of magnitude? Are we talking a couple or a few thousand barrels a day there?

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**Steve Williams, President & Chief Executive Officer**

I mean, I think it would be too early to talk about the details of the Montreal yield changes, just because, you know, the schedules for the later stages of the project are part of what's under review at the moment. Most of the

Montreal refinery projects have refining type margins, so we will take a moment to reflect in the new price world what we think those returns, what the timing of the projects are, and that's probably the time to talk about the actual details of the projects.

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**Mike Dunn, FirstEnergy Capital**

Okay, great. And one last one from me if I may. I believe you're partnered with, I forget who, but there was plans for you to participate in an offshore well, offshore Nova Scotia this, ah, I believe this summer. Is that's still going forward?

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**Steve Williams, President & Chief Executive Officer**

Yeah, so, just to remind you, we did do a deal in two different joint ventures. One was with Shell and Conoco in the Shelburne basin. That's a massive resource. The first part of that will be some exploration later this year. That is still planned to go ahead. The second deal was with Exxon and Conoco around the Flemish Pass, another potential reservoir with great potential, but there is no material spending on that one for the next couple of years.

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**Mike Dunn, FirstEnergy Capital**

Okay, thanks, Steve. That's all for me.

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**Steve Douglas, Vice President, Investor Relations**

Operator, we are getting pretty close to time here. I'm going to ask that we take one more question and we will certainly be available offline to field further questions the rest of the day here.

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**Operator**

Certainly. The final question is from Jason Frew of Credit Suisse. Please go ahead.

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**Jason Frew, Credit Suisse**

Sure. Thanks for taking this. I was wondering, Steve, if you could give a bit more life to the, ah, what seemed to be a strong operating set of results excluding the FIFO impact in the downstream. And then just a quick follow-on

as to how you see the downstream portfolio strategically. I think you've done some small optimizations in terms of the assets but is there room for more?

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**Steve Williams, President & Chief Executive Officer**

Yeah, I mean, first of all, let me just talk around general operation, particularly downstream. And, you know, these are big operating businesses and I have to say overall 2014 was a good year for us. I'd like to have seen slightly stronger operations around oil sands and the mine, but I'm comfortable that the maintenance has been done and the plans are in place now, so I think you're going to see a clear year this year and you are going to see what the capability of those assets are.

There is no doubt, if you look at the downstream in particular, we are one of the, if not the, number-one operator on this continent. It does move around a little bit depending on what turnarounds we take, but we regularly get the best margins per barrel of capacity in the downstream and most of the serious players have us in their sites as a target to try and do what we are doing. That's, for a number of reasons, it's a high-quality business with high-quality assets, a great team down there delivering it. And, you know, this has been happening over multi years. This is not something that happened last year, it's something that's been happening over, it was started ten years ago, continued through the merger between Suncor and Petro-Canada, and has continued with the new company.

We do continuously look at how much further we want to take that integration and of course the next step for us is when Line 9 gets reversed. Then we'd start to integrate Montreal in as an inland refinery. We then have the opportunity beyond that to look at capital expenditure there, and we're looking at those projects and going through them in detail. Clearly, in a capital constrained world those are projects that you have options on, but they're looking reasonably attractive. So at the appropriate time, you know, we'll take the detailed reviews and look as to whether the coking project goes in.

We did make the first modifications to the Montreal refinery in anticipation of some of the changes in feedstock and we've done that and that project was completed before Christmas and is online now. So there is a suite of projects around downstream integration and we'll look at those. Beyond that, we are opportunity-driven. We look at every asset that's bought and sold on the continent to see if further integration is planned and we like the amount of integration we've got now. We've

got, as I say, that effectively spare Montreal refinery in terms of integration, so we've got some running room in front of us. In our mid- and long-term plans we look beyond that, but no plans at the moment.

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**Jason Frew, Credit Suisse**

Okay. Thank you very much.

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**Steve Douglas, Vice President, Investor Relations**

Okay, with that, I'd like to thank everybody for participating. We really had an unusually lengthy list of questions and I know we didn't get to some, so, as mentioned, we're certainly available to field them the rest of the day. But I'll thank everyone for participating and sign off.

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**Operator**

Thank you. The conference has now ended. Please disconnect your lines at this time. We thank you for your participation.